



Piedmont Airlines, Inc., a subsidiary of American Airlines, has part time Ramp Agent jobs available at the Syracuse Hancock International Airport, 1000 Col. Eileen Collins Blvd., Syracuse, NY 13212.

The applicant we're looking for is customer-friendly, willing to work all days and all shifts along with mandatory overtime as needed to service our customers and aircraft. This position requires you to work outdoors in all types of weather and temperatures.

Customer service agents must keep both the company goals and customer expectations in mind when completing their daily tasks. Responsibilities include computerized passenger boarding, assisting customers with special needs, change customer flight itinerary and seat assignments as required; also baggage loading, operation of motorized service vehicles and equipment, aircraft servicing and other duties as assigned.

I'm listing our minimum requirements here for your review. If you do not meet one or more requirements, we will not be able to offer you employment.

- At least 18 years of age
- High School diploma or GED
- Authorized to work in the United States of America
- Driver's License with minimal infractions
 - o If selected, you'll be driving our equipment, so we want to know that you are a safe driver.
- Flexible Schedule -- Must be available for all shifts, all days
 - o Shifts are selected using a seniority system three to four times per year. When you are new to the company, your seniority is low therefore you will bid after all current employees. You will not have a lot of choices to select from. Additionally the training period is extensive and includes both classroom and on-the-job training. Some training is held in our hub cities and requires overnight travel.
- Work outside in all weather conditions and lift up to 70 pounds
 - o Since our business is to put people and baggage onto airplanes, much of the work is done outside on the ramp, even during inclement weather. Our customers are able to check luggage up to 70 pounds, so we'll need you to be able to pick it up and put it in the cargo hold. Frequent stooping, bending, and lifting are part of your normal workday routine.
- We'll want you to project a professional appearance. A well-groomed individual with no visible tattoos or piercings is what we look for.
- You'll need to pass all required training courses so you are able to meet customer and company expectations.

Employment is contingent upon successful completion of training, a clear driving record, ten--year criminal history records check and drug screen as required. We also require proof of High School or GED completion.

Benefit package includes paid training, holiday pay, 401(k), vacation, family travel on US/AA, medical and dental available

Piedmont Airlines, Inc. is an Equal Opportunity Employer

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To be considered for employment, please submit your resume to: www.piedmont-airlines.com/careers